

## TYC Junior Sail Worry Free Cancellation Policy

TYC Junior Sail depends on volunteers who work hard year-round to provide a summer Sail Camp which provides opportunities for youth to learn safety and sailing skills with certified Instructors and high quality boats and equipment. Most of our funds come from registration fees and these fees are vital to our program. Non-refundable charges include the \$5.95 Active Network sign-up fee paid by campers, as well as transaction fees charged to TYC Junior Sail by Active Network for each transaction (registration and cancellation which is approximately 6%).

In lieu of all of the uncertainty surrounding COVID-19 we would like to offer our participants and families the following peace of mind

1. We will only run programming if state and local health department regulations allow, so there is no need to worry about possible exposure at camps
2. If adjustments are made to programming participants will have three options
  - a. Apply tuition toward available programs with **no cancellation fees**
  - b. Hold tuition in their Active Network account and use it for future programs with **no cancellation fees**
  - c. Receive a refund less the 6% transaction fees charged by Active Network (\$22.50 for Youth & Teen Classes, \$11.70 for Guppy Classes)
3. If participants or family members are impacted by COVID-19 and unable to participate in camp in accordance with quarantine or social distancing practices refunds will be issued on a case by case basis. Participants may choose to apply tuition to future programs, or receive a refund (less Active charges) up to **5 days prior to the start of camp**.

The following normal cancellation policy is still in effect for programs and participants not impacted by the COVID-19 outbreak

1. A camper who requests a refund at least 30 days prior to the start of their Sail Camp will be given 100% refund of their GHYC Camp registration fee (less Active Network charges).
2. A camper who requests a refund less than 30 days - but more than- 2 weeks before the start of their Sail Camp:
  - a. If Sail Camp has a waiting list and the slot is filled, the camper will given a 100% refund (less Active Network charges)..of their GHYC Camp registration fee.
  - b. If Sail has no waiting list, the camper will be given a 50% refund of their GHYC Camp registration fee (less Active Network charges).
3. A camper who requests a refund less than 2 weeks prior to the start of their Sail Camp will:
  - a. If Sail Camp week has a waiting list and the camper's slot is filled, the camper will be given a 100% refund of their GHYC Camp registration fee (less Active Network charges).
  - b. If Sail Camp week has a waiting list and the camper's slot is NOT able to be filled, the camper will not receive a refund.
4. At no time will the Active Network signup fee of \$5.95 per camper be refunded or Active Network Credit card processing fee.
5. All refunds may take up to 30 days to process through Active Network.